# SUMMARY AND TRANSCRIPT OF CONFERENCE CALL CFA BOARD OF DIRECTORS DECEMBER 4, 2012

**Secretary's note:** This index is provided only as a courtesy to the readers and is not an official part of the CFA minutes. The numbers shown for each item in the index are keyed to similar numbers shown in the body of the minutes.

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**Secretary's Note:** The Officers and Board of Directors of the Cat Fanciers' Association, Inc. met on Tuesday, December 4, 2012, via teleconference. President **Jerold Hamza** called the meeting to order at 9:00 p.m. with the following members present:

Mr. Jerold Hamza (President)

Mr. Mark Hannon (Vice-President)

Carla Bizzell, C.P.A. (Treasurer)

Ms. Rachel Anger (Secretary)

Ms. Sharon Roy (NAR Director)

**Ginger Meeker, Ph.D. (NWR Director)** 

Ms. Carissa Altschul (GSR Director)

Mrs. Loretta Baugh (GLR Director)

Mr. Michael Shelton (SWR Director)

Ms. Kathy Calhoun (MWR Director)

**Mrs. Tracy Petty (SOR Director)** 

Mr. Pauli Huhtaniemi (Europe Regional Director)

Roger Brown, DVM (Director-at-Large)

George J. Eigenhauser, Esq. (Director-at-Large)

Mr. Richard Kallmeyer (Director-at-Large)

Mrs. Carol Krzanowski (Director-at-Large)

Mr. Darrell Newkirk (Director-at-Large)

Mr. David White (Director-at-Large)

Mrs. Annette Wilson (Director-at-Large)

#### **Also Present:**

Edward L. Raymond, Jr., Esq., CFA Legal Counsel Donna Jean Thompson, Director of Operations

#### **Not Present:**

Mrs. Kayoko Koizumi (Japan Regional Director) Roeann Fulkerson, Director of Marketing and Public Relations

#### **SUMMARY**

#### (1) <u>DISCIPLINARY HEARINGS AND SUSPENSIONS</u>.

**Appeals:** Cases that have been reviewed by the Protest Committee and for which a recommendation was presented to and heard by the Board, a tentative decision was rendered, timely notice was given to the party, an appeal and/or appeal fee was timely filed, and the appeal was heard by the Board of Directors. Therefore, final disposition is as follows:

11-047 CFA v. Jena Raymer

Violation of CFA Constitution, Article XV, Section 4b (Willful misrepresentation in connection with registration of a litter or cat.)

GUILTY. Sentence of 2 year suspension, \$1,000 fine. [vote sealed]

# (2) <u>AUTHORITY OVER VENDORS.</u>

No action items were presented.

#### (3) **BOARD DISSEMINATION OF INFORMATION.**

No action items were presented.

#### (4) <u>BUSINESS MANAGEMENT COMMITTEE</u>.

**Mrs. Meeker** presented the following action items:

- (1) CO to develop a quality control/quality assurance system to review each order before mailing or emailing to ensure accuracy. **No Action.** Hamza, Jodell Raymond and Donna Jean Thompson to execute this internally.
- (2) Letter drafted to caution customer against employee abuse. **No Action.** Abusive customers will be referred to the CFA Attorney.

#### (5) <u>CENTRAL OFFICE REPORT.</u>

The following action items were presented:

- 1. Foreign Pedigree Registration. Mr. Newkirk moved that certain cats that have been registered [based on incorrect/false information provided on the application], be deregistered and that we not register any further cats out of those breedings. Seconded by Mrs. Meeker, Motion Carried. Petty voting no.
- 2. Club Name Change. **Ms. Anger** moved to approve a name change request from Kii Cat Fanciers to Twins Cat Club (Region 9). **Withdrawn.**
- 3. Request to Reconsider E-Cat Requests. No Action.

# (6) <u>CLUB APPLICATIONS</u>.

The following club applications were presented for acceptance:

- SOUTHWEST JAPANESE BOBTAIL FANCIERS (Region 5). Tabled.
- EDELWEISS CAT CLUB (Region 9). **Ms. Anger** moved to accept. Seconded by **Mr. Shelton, Motion Carried.** Eigenhauser, Hannon, Altschul, Baugh, Petty, Krzanowski and Newkirk voting no.
- CENTRAL CAT FANCIERS CLUB OF THE PHILIPPINES, INC. (International Division Asia). **Mrs. Meeker** moved to accept. Seconded by **Ms. Anger, Motion Carried.**
- TIANJIN CAT FANCIERS CLUB (International Division-Asia [China]). **Ms. Anger** moved to accept. Seconded by **Mr. Kallmeyer, Motion Carried.** Eigenhauser, Petty, Krzanowski and Altschul voting no.

#### (7) **SHOW RULES.**

The following proposed Show Rule changes were presented:

Removal of Judging Restrictions - discussed at June 28, and October 7<sup>th</sup> Board Meetings

Rule 25.02	<b>Show Rules Committee</b>	
Existing W	ording	Proposed Wording
Invitations from clubs affiassociations are subject to to Judging Program/Board and mapproved Allbreed, Approved Approved Specialty judges. It in Region 9 or the Internations of the Inte	he approval of the CFA hay be considered only by all Pending Allbreed or evitations from CFA clubs ational Division may be ved Allbreed, Approval specialties) and Approved	a. Invitations from clubs affiliated with non- <u>CFA</u> foreign cat associations are subject to the approval of the CFA Judging Program/Board and may be considered only by Approved Allbreed, Approved Specialty, or, Approval Pending Allbreed or Approved Specialty judges. Household Pet, 4-H, pet fairs and seminars may be accepted by any licensed CFA judge, who should notify the Judging Program Chairman prior to accepting the
Judges residing in Region 9 or may judge in Region 9 or the I		invitation.  After appropriate permission is received from
Approval of the Judging Program Chairman. Program Chairman.	ows. Household Pet, 4-H,	the Judging Program/CFA Board for a judge to accept a non-CFA foreign guest assignment, he/she must send a CFA Judging Contract in triplicate to the club. When signed and dated by the judge, this constitutes an offer to
After appropriate permission Judging Program/CFA Board non-CFA foreign guest assign CFA Judging Contract in trip signed and dated by the judge, officiate. This offer will live from the date set opposite the the club accepts this offer acceptance to the judge within returning two copies of this a club to the judge, the offer obligated further. Judges must approved guest judging contractions.	for a judge to accept a ment, he/she must send a plicate to the club. When this constitutes an offer to for a period of 35 days judge's signature. Unless and communicates its in 35 days of said date by greement executed by the dies and the judge is not a send a signed copy of all	officiate. This offer will remain in effect for a period of 35 days from the date set opposite the judge's signature. Unless the club accepts this offer and communicates its acceptance to the judge within 35 days of said date by returning two copies of this agreement executed by the club to the judge, the offer expires and the judge is not obligated further. Judges must send a signed copy of all approved guest judging contracts to the CFA Central Office.  If a CFA judge who is under contract to
Office.	facts to the CFA Central	officiate at 2, 3 or more consecutive, non-CFA sanctioned shows as a guest judge, has cause to

If a CFA judge who is under contract to officiate at 2, 3 or more consecutive, non-CFA sanctioned shows as a guest judge, has cause to cancel these foreign assignments in response to a change of circumstances domestically (excluding illness or incapacitation) then the judge is allowed to accept a CFA show on any of these same weekends.

- cancel these foreign assignments in response to a change of circumstances domestically (excluding illness or incapacitation) then the judge is allowed to accept a CFA show on any of these same weekends.
- b. Invitations from CFA clubs in Region 9 or the International Division may be considered only by Approved Allbreed, Approval Pending Allbreed (eligible for specialties) and Approved Specialty any licensed CFA judges, including apprentice through approved allbreed. A judge may judge only the specialty in which he/she is approved licensed.

Judges residing in Region 9 or the International Division may judge in Region 9 or the International Division.

c. Invitations from CFA clubs to non-CFA licensed judge are subject to the approval of the CFA Judging Program/Board. Such invitations should be to judges approved to judge either specialty or allbreed in their respective association, and should be made after approval is obtained from the Judging Program/Board.

Approval of the Judging Program/CFA Board must also be obtained for non CFA shows. Household Pet, 4 H, pet fairs and seminars require notification of the Judging Program Chairman.

After appropriate permission is received from the Judging Program/CFA Board for a judge to accept a non CFA foreign guest assignment, he/she must send a CFA Judging Contract in triplicate to the club. When signed and dated by the judge, this constitutes an offer to officiate. This offer will live for a period of 35 days from the date set opposite the judge's signature. Unless the club accepts this offer and communicates its acceptance to the judge within 35 days of said date by returning two copies of this agreement executed by the club to the judge, the offer dies and the judge is not obligated further. Judges must send a signed copy of all approved guest judging contracts to the CFA Central Office.

If a CFA judge who is under contract to officiate at 2, 3 or more consecutive, non CFA sanctioned shows as a guest judge, has cause to cancel these foreign assignments in response to a change of circumstances domestically (excluding illness or incapacitation) then the judge is allowed to accept a CFA show on any of these same weekends.

**RATIONALE:** At the October Board meeting, the consensus was to clarify this rule to address the three ways judging assignments could occur involving CFA clubs/judges and non-CFA clubs/judges. The first case defines CFA

judges accepting assignments in non-CFA shows, the second case involves CFA judges accepting assignments at CFA shows in Region 9 or the International Division, and the third option is where a non-CFA judge is invited to judge at a CFA show. The proposal expands the assignments a CFA judge can take at a CFA show to include apprentices and approval-pending specialty judges. It also expands the ability of CFA Approval-pending specialty judges to judge at non-CFA shows, but only in the specialty in which they're licensed.

NOTE: There is ALSO a proposal before the Board to revise the Judging Program Rules, Section XI, rule 3a that ALSO deals with CFA clubs sending invitations to non-CFA judges (the above 25.02c). If the judging program rules are revised, we suggest that the exact wording of the then-passed 3a of Section XI be placed in the show rules verbatim as the "new" rule 25.02c.

Tabled.

Increase the percentage of judges at CFA shows that are CFA-licensed

Show Rule 25.13	Show Rules Com	nmittee			
Existing Wording			Propo	sed Wording	
For Championship, Kitten, Premiers classes, a CFA judge (at least Appren guest judge must be used. No more judges at any CFA show may be g Household Pet classes it is permissible Trainee.	tice) or approved than 50% of the guest judges. For	classes, a CFz guest judge in judges at any Household Pet Trainee. Depe judges that in follows:  Regio  No. of Rings C  2-3  4-5  6  7  8  9-10  11  12  As used above	A judge (a nust be us CFA she t classes it nding on the nust be CI	t least Apprenti ed. No more the ow may be gu is permissible for the show location FA judges at the show location The sh	

**RATIONALE:** At the October Board meeting, there was a committee developed to revise this rule to require a higher percentage of CFA judges at CFA shows than the current 50 percent. From the e-mails of the Committee, the above consensus was reached. A concern was raised regarding the RUI association, and a possibility of writing in an exemption for them. The Show Rules Committee recommends that be handled on a case by case exemption by the Board rather than writing a specific exemption for one club into the actual rule text.

#### Upon motion by Mrs. Baugh, seconded by Mr. Hannon, Motion Carried.

#### Provide the basis for allowing Format Changes at already-licensed shows

Show Rule 12.04c	Show Rules Committee	
<b>Existing Wording</b>		Proposed Wording
the show license fee and show insurance	e fee.	the show license fee and show insurance fee.

These documents and fees must be submitted as a package, and the Central Office will not issue the license for any show until all the papers have been received in proper order. The office will return copies of the approved license(s).

Applicable late filing fees will apply if a completed application with all judging contracts and show license and insurance fees is received with a postmark of less then 90 days from the opening day of the show.

\*Clubs are permitted to schedule one ring for which no judge(s) has been contracted (commonly known as a "to be announced" (TBA) judge). If a club chooses to schedule such a ring, include the initials "TBA" on the show license under the judging information section and the type of ring scheduled for the TBA judge. Completed judges contracts (to include the name and signature of the judge) for any previously scheduled TBA judge(s) must be received in the Central Office no later than 30 days prior to the opening day of the show.

Once a show license is approved by the Central Office, no change in club sponsorship will be allowed.

Once a show license is approved by the Central Office, no change in format or a judge's assignment (e.g. allbreed to specialty or specialty to allbreed) will be permitted, except in the case of an emergency. If a show format is to be changed, a revised license application must be sent to the Central Office for prior approval. The show judges, exhibitors and Regional Director must be notified immediately of any change in format.

Format changes may be permitted provided the request is received in the Central Office with a postmark of at least 90 days prior to the opening day of the show. Revised judging contracts must be obtained before the format change request is submitted if a judge's ring type is being changed.

A change from a two-day show where all judges and entries are present both days to a back-to-back show is not considered a format change (see 12.07 b.3.); however, Central Office and all contracted judges must be notified of the change by the club.

If a show scheduled as a two day show is changed to a one day show or a show scheduled as a one day show is changed to a two day show, the judges, exhibitors, Regional Director and Central Office must be notified as soon as possible.

These documents and fees must be submitted as a package, and the Central Office will not issue the license for any show until all the papers have been received in proper order. The office will return copies of the approved license(s).

Applicable late filing fees will apply if a completed application with all judging contracts and show license and insurance fees is received with a postmark of less then than 90 days from the opening day of the show.

\*Clubs are permitted to schedule one ring for which no judge(s) has been contracted (commonly known as a "to be announced" (TBA) judge). If a club chooses to schedule such a ring, include the initials "TBA" on the show license under the judging information section and the type of ring scheduled for the TBA judge. Completed judges contracts (to include the name and signature of the judge) for any previously scheduled TBA judge(s) must be received in the Central Office no later than 30 days prior to the opening day of the show.

Once a show license is approved by the Central Office, no change in club sponsorship will be allowed.

Once a show license is approved by the Central Office, no change in format, orincluding a change in a judge's assignment (e.g. allbreed to specialty or specialty to allbreed) will be permitted, except in the case of an emergency. An emergency constitutes a situation where one or more contracted judges cannot judge the show as contracted. If as a result of an emergency the club is notified more than 30 days in advance of a judge's inability to fulfill their contract(s)a show format is to be changed, a revised license application must be sent to the Central Office for prior—approval. The show judges, exhibitors and Regional Director must be notified immediately of any change in format or assigned judges.

<u>In cases of emergency, fFormat changes maywill</u> be permitted <u>without prior Board approval</u> provided the request is received in the Central Office with a postmark of at least <u>9030</u> days prior to the opening day of the show. The request must include a description of the <u>emergency necessitating the format change.</u> Revised judging contracts must be obtained before the format change request is submitted if a judge's ring type is being changed.

In cases where the club is notified of the emergency less than 30 days in advance of the show, such as on the day before or day of the show, a change in format/judging assignment must be approved by the CFA Board's Executive Committee. The club must contact a member of the Executive Committee (any CFA Officer) as soon as the emergency becomes known to the club. Once approved by the Executive Committee, revised judging contracts must be submitted to Central Office with the show package if not submitted earlier if a judge is replaced for the show or a judge's assignment changes.

A change from a two-day show where all judges and

entries are present both days to a back-to-back show, or the addition of Household Pet judging, are is—not considered a–format changes (see 12.07 b.3.); however, Central Office and all contracted judges must be notified of the change by the club.

If a show scheduled as a two day show is changed to a one day show or a show scheduled as a one day show is changed to a two day show, the judges, exhibitors, Regional Director and Central Office must be notified as soon as possible.

**RATIONALE:** As currently worded, this show rule is internally inconsistent. The first part of the rule says format changes will not be permitted, and then later on the same rule provides the method for receiving approval for the non-permitted format change. The revised text provides for format changes in cases where a judge becomes unable to fulfil their contract obligation for whatever reason. In cases where the club is notified of such more than 30 days in advance of the show, the revised rule provides for the approval of the change by Central Office upon receipt of the appropriate revised contracts and basis for the change. In cases where the club is notified of the judges inability to officiate at their show in less than 30 days prior to the show, such as when weather prevents a judge from reaching the show, the rule provides for a format change with the approval of the CFA Board's Executive Committee.

Upon motion by Mrs. Baugh, seconded by Mr. Eigenhauser, Motion Carried.

# Raise Grand Point requirements for Championship and Premiership in certain parts of the International Division

9.03b	Show Rules Committee	
<b>Existing Wording</b>		Proposed Wording
Two hundred (200) points are required Championship; seventy-five (75) points are required for Grant Ukraine, Hawaii, Russia (east of the and the International Division. For a competing in Hawaii, Malta, Russia (mountains), the International Division Kong), and the Maritime Provinces of five points (75) are required for Grantwenty-five (25) points are required Premiership. In Hong Kong and Ukratwenty-five (125) points are required for Grant Championship. In Hong Kong fifty required for Grand Premiership; in Uktwenty-five (25) points are required for Grand Premiership; in Uktwenty-five (25) points are required for Grand Premiership; in Uktwenty-five (25) points are required Fremiership.	oints for Grand th the exceptions ada, Malta, the Ural mountains), cats residing and (east of the Ural on (except Hong and Championship; ared for Grand aine one hundred ired for Grand (50) points are traine and Russia	Two hundred (200) points are required for Grand Championship; seventy-five (75) points for Grand Premiership in Regions 1 through 9 with the exceptions of the Maritime Provinces of Canada, Malta, the Ukraine, Hawaii, Russia (east of the Ural mountains), and the International Division. For cats residing and competing in Hawaii, Malta, Russia (east of the Ural mountains), the International Division (except Hong Kong, China, Malaysia, Thailand, and Indonesia), and the Maritime Provinces of Canada seventy five points (75) are required for Grand Championship; twenty-five (25) points are required for Grand Premiership. In Hong Kong, China, Malaysia, Thailand, and Indonesia and Ukraine—one hundred twenty-five (125) points are required for Grand Championship. In the Ukraine two hundred (200) points are required for Grand Championship. In Hong Kong seventy-five (75)fifty (50) points are required for Grand Premiership; in Ukraine and Russia (east of the Ural mountains) twenty-five (25) points are required for Grand Premiership.

**RATIONALE:** At the October Board meeting, the consensus was to raise the point requirements in several areas in the International Division. This proposal raises the requirements for earning a Grand Champion title in China, Malaysia, Thailand, and Indonesia to 125 points from the current 75; and in the Ukraine from the current 125 to 200. It also raises the requirements for earning a Grand Premiership in Hong Kong and Russia west of the Ural Mountains from 50 and 25 points, respectively to 75. The general statistics regarding this proposal were in the rational presented at the October Board meeting.

Upon motion by Mr. Newkirk, seconded by Mrs. Baugh, Motion Carried.

# (8) **SHOW REQUEST.**

Tabled.

# (9) <u>JUDGING PROGRAM</u>.

**Mrs. Baugh** moved to approve the following advancement:

# Advance to Approved Allbreed:

Allan Raymond

Brisbane, Australia

18 yes

#### **TRANSCRIPT**

Hamza: Before we get started, we need to call the meeting to order. Rachel, do you feel like everybody is on? **Hannon:** Let's do the roll call. **Hamza:** Yeah. Well, we have to do that anyway. For those of you who don't know, Kayoko has some personal occurrences and she won't be attending tonight. Go ahead, Rachel. Anger: OK. Jerry Hamza. Hamza: I'm here. Anger: Mark Hannon. Hannon: Here. Anger: Rachel Anger is here. Carla Bizzell. Bizzell: Here. Anger: Sharon Rov. Rov: Here. Anger: Ginger Meeker. Meeker: Here. Anger: Carissa Altschul: Here. Anger: Loretta Baugh. Baugh: Here. Anger: Michael Shelton. Shelton: Here. Anger: Kathy Calhoun. Calhoun: Here. Anger: Tracy Petty. Petty: Here. Anger: Koizumi-san not on the call. Pauli Huhtaniemi. Huhtaniemi: I'm here. Anger: Roger Brown. Brown: Here. Anger: George Eigenhauser. Eigenhauser: Here. Anger: Richard Kallmeyer. Kallmeyer: Here. Anger: Carol Krzanowski. Krzanowski: Here. Anger: Annette Wilson. Wilson: Here. Anger: Darrell Newkirk. Is that you Darrell? OK, David White. White: Here. **Anger:** And is Ed Raymond on the call. **Raymond:** Here. **Anger:** Donna Jean Thompson on the call. **Thompson:** Here. **Anger:** Is Roeann Fulkerson on the call? No Roeann. Anyone else whose name I have not called, besides those people who identified themselves earlier? OK, thank you.

**Hamza:** At this point, we're going to go into the protest hearing and we're going to let Ed Raymond take charge. Before we head off in that direction, I would like to remind everybody on this call that this hearing is in executive session and the rules of executive session apply. That means that confidentiality is expected and we've all taken an oath. Donna Jean, even though you haven't taken the oath, you are expected to follow that. I think that covers everybody on the call, including the people who are involved in this hearing. Go ahead, Ed.

# (1) DISCIPLINARY HEARINGS AND SUSPENSIONS.

#### **HEARING HELD IN EXECUTIVE SESSION:**

**Appeals:** Cases that have been reviewed by the Protest Committee and for which a recommendation was presented to and heard by the Board, a tentative decision was rendered, timely notice was given to the party, an appeal and/or appeal fee was timely filed, and the appeal was heard by the Board of Directors. Therefore, final disposition is as follows:

11-047 CFA v. Jena Raymer

Violation of CFA Constitution, Article XV, Section 4b (Willful misrepresentation in connection with registration of a litter or cat.)

GUILTY. Sentence of 2 year suspension, \$1,000 fine. [vote sealed]

# (2) **AUTHORITY OVER VENDORS.**

An executive session discussion was held regarding the extent of the board's and CFA's authority over vendors, should a serious problem arise with a vendor.

#### (3) BOARD DISSEMINATION OF INFORMATION.

A situation arose at the Poinsettia City show in Glendale, concerning the new rules covering Novices that were passed by the board in June, 2012. There was some confusion over how ribbons were to be hung for Novices who had not requested TRNs. Some of the judges said they had received communications through the Judges' list, but the clerks and master clerk had not been given any information about the change.

The concern here is not over the specifics of this rule change, but over the lack of communication to people who needed to know. There appears to have been no official notification from CFA concerning the rule change to ring clerks, master clerks, or clubs/entry clerks. Judges were notified through their Yahoo group, but not all judges receive those notifications. It led to unnecessary confusion at the show, and did not present CFA in the best light to these new exhibitors who were "trying out" CFA.

We cannot count on Yahoo Groups and other unofficial lines of communication to notify parties of changes like this. Counting on everyone to read the minutes of board meetings is not reliable.

**Hamza:** Item 3 is board dissemination of information. Michael, you brought this up. **Hannon:** We already did that. **Shelton:** No we didn't. **Hannon:** Oh, you're right, you're right. Sorry. Shelton: This comes about from the Poinsettia City show that was in Glendale a couple of weeks ago where we had some novices entered, who had not submitted information for TRNs and didn't want to, and nothing was ever sent to clerks, master clerks, entry clerks, about how to implement the rule changes that we did in June, and so there was some confusion there on what needed to be done, what ribbons were to be hung and the actual mechanics of what does and doesn't need to be done are not my point. My point here is that we passed a rule change and didn't get the information out. Apparently an email was sent to the judges' list telling them, "here's what was changed and here's what needs to be done", but that was all. Clerks were never informed officially, master clerks, entry clerks weren't, and we have no mechanism to inform entry clerks because we have no official list of entry clerks because they're not licensed. I don't know how judges who do not have computers – and I know of at least one in my region who doesn't – **Hamza:** Who doesn't have a computer in your region? **Shelton:** [name omitted] **Baugh:** I believe he's the only person on the judges' list that doesn't have one. **Shelton:** That could be. Roy: [name omitted] doesn't have one, either. Baugh: No, [name omitted] has one. Yes, she does. Roy: She did get one? OK. Baugh: Yeah, she has an email address. Shelton: So, my concern here is that if we're going to pass something like this, we need to have some kind of a mechanism to officially inform people without having to rely on them going through the CFA News announcements or going through the details in the minutes to figure out what was done, because I don't think it's fair to rely on people to do that. **Baugh:** And the other thing is that that procedure was not finalized until the middle of November, as well, and we passed it in June, so we got a lot of complaints about that, as well. **Hamza:** Well, it was complex and it's my understanding – oh well, anyway, Dick, you know, the last draft of this I saw looked pretty good. Have we disseminated the whole thing yet? **Kallmeyer:** I think it could be. I'll ask Jodell if the answer is yes. Let me give an aside. I told some of you that just the statistics that we've gotten, that we've had 122 TRNs since June. Eleven of those were rejected outright because they didn't either have the form, the money or the pedigree, and we had 26 rejected because of invalid pedigrees after the fact. That seems somewhat high, but a large chunk of those came at the Ukraine show. The Ukraine show had 33 TRNs and 17 were rejected because they were Scottish Folds with chocolate or lilac in it. Of the other 9, 1 was rejected, a British Shorthair had Exotic Shorthair parents, and there were a bunch of British Shorthairs with chocolate and lilac. We are

flushing out some problems that we should have had before. The good news is, we got 49 registrations. Before, we only showed about 20 per year and so people are registering by pedigree as part of the process. So, that's the good news. In fact, some of the western European shows were actually getting with the TRN application a request for registration by pedigree in the same packet. **Hamza:** Great. OK.

Abyssinian	2
American SH	2
British SH	7
Cornish Rex	5
Devon Rex	3
European Burmese	6
Exotic	6
Exotic LH	3
Korat	1
Maine Coon	26
Ocicat	5
Oriental SH	3
Persian	6
Ragdoll	1
Russian Blue	4
SF LH	3
SF SH	15
Selkirk Rex SH	1
Siberian	3
Somali	4
Sphynx	14
Tonkinese	1

**Shelton:** I'm glad to hear that we're doing that, but do we have – how is this information now going to actually get out to the clerks? There was a post to the clerks' list, but again I don't know if everybody's on it. Do we have a hard copy that we can actually mail to clerks and master clerks, so they can insert it in the show rules? Hamza: Well, we do, and the issue is, and it's sort of – as a matter of fact, Mark and I have been talking about it on a different level, is that we're trying to reduce the amount of snail mail we're sending out. It saves money and it's obviously a green approach. So, I guess the question is how to identify who needs hard copies. **Hannon:** This is Mark. **Hamza:** Go ahead, Mark. **Hannon:** Mike raised a question about entry clerks. Well, we know who the entry clerks are because that's on the application for a show license. Kristi should be able to go through those and pull out the entry clerks that are upcoming and need the information. **Hamza:** It's my understanding, and Dick correct me if that's not happening, along with all entry clerks getting TRNs now. Kallmeyer: I'll admit it was a screwup. Kristi originally thought – I had written a short description and Kristi thought it should only go to Region 9 and ID clubs. So, we thought that we had got that fixed and I think she's sending it now, but it's not the detailed description. It was definitely a screw-up as part of the process. The other part we have to consider is, what is the official notification from CFA? Doesn't the federal government, when they change a law they publish it in the Federal Register, and that's considered the official notification. Or, do we get it out further into the clerks and the other people? Hamza: I think it should be the CFA News. I think that's been effective. Mark, how many subscriptions are we up to with that? **Hannon:** 3,300. 3,400. **Hamza:** So, it covers a lot of

us. **Kallmeyer:** At least to alert them that it's there. I had meant that the procedures, especially for the U.S., have not been there. Probably better for overseas, which has been the brunt of the work and I think that's where we screwed up. I don't know what else to say. **Hamza:** You're on track now, right? Kallmeyer: I think so. I've been trying to work with Jodell scrubbing it as much as we can to make sure we were covered, based on people's complaints. Hamza: Part of the problem is, you know, this was a complex solution to a complex problem. **Kallmeyer:** Yeah. No, I agree. We screwed up. **Hannon:** Alright, but what we're sending out now is the longer version of Jodell's? **Kallmeyer:** Yeah. It will be the longer version of Jodell's. **Hamza:** Along with TRNs. **Baugh:** Is that the one that came out November 15<sup>th</sup>? **Hamza:** Pardon? **Baugh:** I was asking Dick if that was the one that came out November 15<sup>th</sup>, because I have it saved on my computer. Kallmeyer: Actually there's a later one that's two, because people were confused and other issues. **Hamza:** Ed, would you tell Jodell to forward – can you forward the latest version to the board? **Raymond:** Yeah, we can do that. **Baugh:** I have the one dated November 15<sup>th</sup>. **Hamza:** There's one newer one. **Kallmeyer:** There was a newer one because there was some confusion raised about it, as well. One question that did come up, too, is that we had a legal interpretation from Ed, is that AOVs cannot receive TRNs, based on what we know so far, so that's the kind of questions. People have asked about kittens and TRNs, and they don't apply there, as well. We keep finding new questions, interpreting the rules so we're trying to incorporate it. The second, the other part that's screwed up is that the updated Show Rules were not posted to the website, and in fact there is not a complete copy of the updated Show Rules right now because the person that could do it is Shelly and we don't want her to stop on the Yearbook. So, what we've done on the webpage is, on the Exhibitors Page, as part of the show area, they have the TRN forms, as well as right underneath the Show Rules, a pointer to the addendum to the Show Rules – essentially the June change. So, it's separate from the Show Rules now, at least on the website. It wasn't before. Baugh: Monte has, and I have from him, a Word copy of the Show Rules. I don't know if that's something that you would be comfortable putting up or not. **Kallmeyer:** That was [inaudible]. **Baugh:** Pardon? He has everything that's been changed. I think he put it in, yeah. **Hamza:** You should be able to have James put that up, in a PDF anyway. **Kallmeyer:** Kathy would do it, yes. **Hamza:** Between one of them. Kallmeyer: Right.

**Hamza:** OK. I want to move things along so we're not here until midnight, which I don't know if we're going to get there. **Baugh:** As efficient as Monte is, you know. **Hamza:** Mike, does that help you out a bunch? **Shelton:** Yeah, I think. I mean, if it's going to be CFA News, CFA News will work, as far as how stuff like this gets out, but, I mean, I don't want to get into this conversation now, but that means we're requiring people to pay money to get something on top of what they've already paid to be licensed clerks. Hamza: No, no. The CFA News is free. **Shelton:** That's true. **Kallmeyer:** Maybe what we need is a CFA Clerk News and a CFA Judge News. **Hamza:** Oh, geez. Who's going to put that out. I mean, maybe we need to come out with an official statement. We've done it before but we'll do it again, saying that the CFA News is the official place for CFA News. This is where you look to find things. It's free and you should subscribe, because anything that is official, any kind of information that is disseminated from the central organization is going to be through that function. If people need a hard copy, they can request it from Central Office. **Hannon:** We also have a blog. Mary has put on the blog information about the novices, she has linked to that portion of the minutes that discusses it. She's got a lot of information she put up in the past week on the blog in response to the Poinsettia City situation. Hamza: In reality, Mike, the fact that most of this has come off OK, you know, means that most of the people got the information. What we're dealing with is some people who aren't sure where to go, and we just need to get the word out that it's the CFA

News that's going to carry that, and it's free. I think they do a good job of posting that. **Shelton:** If people know that that's where they need to go, then I think that's going to be fine but that hasn't been used – we haven't had anything in the past like that for sending out changes to Show Rules or anything like that. People expect to get Show Rules in the mail and have Show Rules to work from, so it's just something different and we I think didn't do a very good job of letting people know that that's where they need to look for official changes like this. **Hamza:** We'll put it in all our publications, just to remind them. And it makes sense. I mean, how much paper do we have to burn in this day and age? **Baugh:** I had a question. **Hamza:** Go ahead. **Baugh:** I think the CFA News is a great way to disseminate information. My question is, we have someone in the region that, every time something is posted on the CFA News, then takes it and posts it on the CFA list. Is that counter-productive or is that helping? **Hamza:** You know, it doesn't matter because we can't do a thing about it. **Baugh:** Well, I can ask the individual not to do it and I know she'll stop if I ask her to. **Hamza:** I wish that they would stop. **Baugh:** So you would rather not. OK, that's what I want to know. Hamza: I wish they would stop, because I don't want people to confuse – I mean, that has nothing to do with this organization. It is a nonaffiliated group of our people and it just is not official. **Baugh:** OK. I'll ask her to stop. I don't know if it happens anywhere else, but it happens in this region basically. Calhoun: Jerry, this is Kathy. **Hamza:** Go ahead. **Calhoun:** Along those same lines, though, I sent a poll out to the Midwest Region to ask the question, because what I was doing was taking the CFA News and forwarding it in the same context; you know, just forwarding it to the Midwest List. I asked the question of the Midwest people who subscribed to that list, "Was that redundant? Was it valuable?" The feedback I got back was, everybody wasn't subscribing to the News and they really wanted it again. So, I do send it out. Hamza: I don't mind the regions using their own list, the regional list. It's just the CFA list – I mean, you're a board member and you're a regional director, and you control your regional list, as all the other regional directors do. So, you're an official part of CFA disseminating official news from CFA. I just have a problem with it winding up on an unofficial part of CFA. Calhoun: OK. Baugh: We can take care of that, then..

**Anger:** This is Rachel. **Hamza:** Go ahead Rachel. **Anger:** Can I say one last thing? I think the whole point of Michael bringing this up was, we need to call attention to the step between the action and it getting on the News. I think once a motion is passed, we need to give a clear instruction and name a person who is going to take it as a to do, so that there's no ambiguity or people thinking that somebody else is going to do it. Before it gets on any blog or News or whatever, we need to call out a point person, so that that person can put it on their list and be responsible for seeing it through. Hamza: Right. And I think that's what we've been doing. Anger: No. Hamza: I think part of the problem with this particular event was that we had an employee in Central Office that felt that this was only for Region 9. It just was a mistake on their part and they have learned. I think they understand now, don't you, Dick? Kallmeyer: Yeah. A little bit more on that. I think, again, that we kind of waffled through in getting the procedures informally. I think Pauli and I kind of did some work because our areas were probably the most affected on it, but there was nobody really in charge of the whole process. I think what Rachel said is right, that we need the ownership piece. **Hamza:** It needs to come through Central Office. So, anyway, this was a complex situation that had a lot of complex parts, and it isn't usually what happens.

#### (4) BUSINESS MANAGEMENT COMMITTEE.

Committee Chair: Ginger Meeker

List of Committee Members: Dick Kallmeyer, Jodell Raymond, Kathy Durdick

BOD Report - CO cfa@cfa.org Site Monitoring

#### **OPENING REMARKS**

Over a 90 day time frame, August 4, 2012-November 0, 2012 all emails to the cfa@cfa.org site were reviewed. I then did a root cause of customer service quality issues and looked as possible short and long term resolutions.

It is understood that this site is only a partial representation of the communication that CFA CO receives with the other 2 main sources being telephone and FAX. This site is monitored by a CFA staff member who then passes of the communications to the appropriate person or department.

Concerns/problems were broken into common areas as described below.

Customer service findings were broken into categories for resolution time frames: (A) immediate fix (B) future fix with the Computan system/program (C) staff training (D) new procedures to be potentially implemented by CO. Based on this review, multiple systems issues were identified for the first time and either fixed or put on a list for discussion to make certain the new Computan system did not repeat the issue in their current programing process.

One area of surprise was the very low incidence of "nonsense" subscribers to the E-Newsletter publication. The % of "nonsense subscribers" was well below 1%.

#### **PROCESS**

E-mails related to (A) "cfaDNA" notification (B) subscriptions to the E-newsletter and (C) receipt of initial on-line registration were discarded when these emails did not represent any customer service issues. They needed initial review as some people communicated back to CFA using these emails and the topic within the text of the email was not related to the header thread/title.

**TOTAL EMAILS REVIEWED** 1109 emails were reviewed for customer service concerns/problems/complaints. Total of 462 emails were discarded as they did not represent a problem/complaint or were seeking information only.

Emails related to concerns/complaints of problems >60 days old or those concerns that were presented multiple times in one week were routed to Donna Jean Thompson for follow-up with staff.

A total number of categorized emails were categorized into the following sets: 647

(1) **REGISTRATION PROBLEMS WITH CATS/KITTENS:** 368 or 57% or the total complaints

Late 3
Name error 43
Gender error 20
Sex-related color issue 6
Color error 25
Breeder address 6
Date of birth 3
Owner name error – 14 US, 6 Foreign
Breed of cat/kitten 5
LH/SH 5
Breeding status 4

Change of owner 16 (In talking with Donna Jean Thompson re the issue of the "change of owner, there were some problems noted that involved owners trying to say CO had made a mistake on the owner when indeed they were trying to change ownership and avoid the fee.)

Partial orders 15
Documents/certificates late/missing:
 Kitten green slips 167
 CH/PR certificates 22
 GC/GP 2
 DM certificate 1
 Litter registrations 9- 6 within 90 days, 3 greater 90 days
Other missing documents:
 cattery name registration 1
 breed win form Annual 2
 regional win certificate 2

Spelling errors on kitten name: This was the largest group of all the problems. It was not possible, without much CO time, to determine if the errors were made by employees or customers. It was not felt that taking up CO time with tracking each of these was warranted. In talking with Donna Jean Thompson it was noted that in many cases handwriting illegibility was a factor.

**Correction**: this issue should diminish as the new Computan system will eliminate some of this with the full on-line registration system for both litters and individual kittens. Staff data input will decline so human-related errors should also decline. The customer will then be responsible for all entered date and information

**Recommendation**: A QC process will be implemented where all packages are reviewed for correctness in all areas before being put in the mail. Staff would also be asked to review their input before an on-line transaction is sent.

**Spelling error on owner name:** The same issues and corrections as above are seen to apply here

Gender error: The same issues and corrections as above are seen to apply here

**Breeding status:** Multiple emails spoke of errors related to the breeding status of the cat/kitten. It again was determined that a significant amount of staff time would be spent investigating to

determine is the customer did or did not supply the proper PIN number. All of the situations had been resolved so no further action was deemed necessary at this time. This would be another area for review in the QA process prior to mailing the documents.

Sex-related color error: These errors were all related to calico and dilute calicos being registered as males. It was determined that an "error page" in the registration program was being bypassed by staff. The new Computan program should make this color error impossible as pages can't be by-passed with the new programming. Another issue, happening with color-related issues, has to do with calicos being registered as" brown mac tabby with white" on a regular basis. While the exact mechanism for this has not been determined it may be that this color is the first on the list of default colors that comes up in the program.

**Breed error:** The same issues and corrections as above are seen to apply here

**Documents/certificates missing/late:** with concerns re 167 missing or late green slips, this represents about 1/3 of the total problems with registration.

Kitten Registration/Green Slip Issues: A significant amount of problems were noted in this area. It became evident early on that "partial orders" were being received, i.e. 5 out of 6 registrations were completed/received. James did research on how orders with multiple parts flow through the system. We are not yet sure of what happens with multiple orders and this is still being research by James.

It also became evident that on the on-line registrations, where an email address was provided, the system did not do an "automatic" email notification on a consistent basis. After working through Dick and contacts at CO with Connie, It was determined that this part of the program worked "sporadically" and it is still not clear if the CO staff knows when the system does not provide the requested email notification. A programming fix, at this point ,would be costly and perhaps not even possible. No further time and money is being invested in this problem and the new system will solve the current issue. While investigating this problem, we also found the "bounce" system was not being utilized by CO staff. Earlier in this process, I was told that the CO email system did not have the mailer-daemon feature. Working with James, I found out that indeed there was a system and he set about finding out how it worked and how staff might be using this feature. Some situations, described in the emails, caused me to ask a question re "bounced" emails from the CO in general, i.e. typos in email addys. It appears CO staff has not been relating to the bounces in order to fix errors and solve the problems.

James set up a "transport rule" that allowed him to get a copy of the problem emails and track what happened with them. James also set up a "mis-send log" and sent trial messages he could track. James is currently training staff as he works with them on this aspect of the system.

#### Litter registrations - 64

Add information: A significant amount of emails were from breeders adding information to online litter registrations. This seemed odd in that all this information was information in "required field" areas of the on-line form. With further investigation by James, it appears that not all the required field links were activated and the form could be submitted with minimal data. Lack of data puts additional time and effort on the CO and this process was determined to be a priority to fix. This problem has now being solved by Kathy Durdick and James Simbro. Another feature that will be put into the new program will involve a "please review your data"

instruction before the form is "sent" by the customer. This is a simple way to avoid omissions and improves quality of the product.

General questions 6

#### (2) CATTERY APPLICATION 27

Time for application to be processed – 26 Name correction error >90 days 1

#### (3) LITTER REGISTRATION 13

General questions 7
Problems with the form 6

#### (4) CAT BREEDER REFERRAL SERVICE 9

Information on site not updated/accurate 9

Complaints stated that updated information had been provided to the Breeder Referral System had not been uploaded to the current site. No one at this time was assigned the task of maintaining/uploading this system. When these emails were received they were not forwarded to Kathy Durdick for possible solution.

Correction: This process will be "modernized" with the new system. The task for uploading was assigned to someone in CO.

#### (5) CAT TALK SUBSCRIPTION 14

Problems with subscription 3

Payment problems 11

Correction: Referred to Jodell Raymond

#### (6) SCORING ISSUES 27

CH/PR points 16

*Grand points 5* 

Show scoring 1

Color change 2

Region of cat/kitten residence error 3

Correction: All these issues had been referred to Shirley on arrival and were resolved.

#### (7) CFA ONLINE PURCHASING 16

Shopping cart problems – 12 foreign users, 4 US users Correction: A new shopping cart system is being developed in conjunction with the new website design.

#### (8) ANIMAL WELFARE/BREEDER COMPLAINTS 22

Animal welfare 11- These were referred to Linda Berg for review

Breeder complaints were referred to the Ombudsman for consideration

#### (9) CATTERY INSPECTION/COE 11

Trouble finding and downloading form 7-US, 4 foreign users

# (10) GENERAL QUESTIONS 68

Color 3
CFA Services 1
Breed information 45
National/World Show 3
Show license 2
Club information 4
Breed Council 8
Show Rules 2

#### (11) DNA PROGRAM 1

One complaint that results were >16 weeks and wanting money to be refunded

#### (12) REGISTRATION VIA PEDIGREE – Late - 40

30 days	Foreign 14	US 12
60 days	Foreign 5	US 3
90 days	Foreign 3	US O
>90 days	Foreign 2	US 1

## (13) GENERAL COMPLAINT 2

One complaint regarding a sponsor

One vendor complaint related to CFA "Use of another vendor" involved in a litigation problem

#### Conclusion:

Our CO staff deals with varied and complex issues on a daily basis. This review identified some systems problems that are either now fixed or will be fixed with the new Computan system and website design.

I would like to thank James Simbro at CO for trouble shooting on the "why" of certain complaint categories. Dick Kallmeyer and Kathy Durdick also did significant work on this project to look into findings for current or future "fixes" so customer service is of the highest quality possible.

Both Dick Kallmeyer and I noted that there are 2-3 folks that consistently treat the CO staff poorly. In prior BOD meetings it was discussed that a letter would be drafted to be used by DOO Donna Jean Thompson. I am not certain if this letter has been drafted.

I must also acknowledge the skills of Donna Jean Lewis. Her consistent high-quality email response to people in obvious emotional distress was impressive. She puts a caring and compassionate face on the communication from CFA.

**Hamza:** Now, can we move on to Ginger? **Meeker:** Oh, please. **Hamza:** Go ahead. **Meeker:** First, let me start by asking, did anyone have any questions about my report? **Hannon:** I was impressed that you were able to go through and analyze all those emails that went to the Central Office. **Meeker:** Thank you, Mark, **Hannon:** That was pretty useful, **Hamza:** We're getting punchy. Meeker: Yeah, we are. We're all getting tired. It was really a meaningful project for me to do, and I would also like to thank Donna Jean. You know, if something came up in the midst of reviewing something, I would take it to Donna Jean and it would get solved. One of the conclusions I came to is that once we get a fully automated computer system, the errors that are related to either handwriting or type-o's won't exist anymore. That will, I think, really change the complexion of this report in 6 months. I also found that in some of our systems, we had little loopholes where people would try to skate through and accomplish something without paying a fee. Those, I think, will also get closed. That having been said, the action items that I came to was, I really think anytime you're a business, there has to be a strong customer service component, and at this point we don't have any formal quality control or quality assurance systems. What I wanted to bring before the board was, by working with Jodell and Donna Jean, set up a OAOC [Quality Assurance/Quality Control] system so that periodically we can look at statistics and see how we're improving our customer service.

#### Action Items:

(1) CO to develop a quality control/quality assurance system to review each order before mailing or emailing to ensure accuracy.

**Meeker:** One of the other issues that we had talked about at an earlier meeting, and I don't know if it was in closed session or not, but it concerned the fact that some of our employees really do put up with a significant amount of abuse from a very small number of people. My understanding was, there was going to be a letter drafted for Donna Jean to use, to caution customers that employee abuse just simply isn't appropriate. I think both of these things are appropriate, so I would like to ask for board approval to move ahead on the QAQC process. Hamza: Before we do that, Ginger, I'm going to ask you to delay that part to the next meeting. I want to know what it's going to cost. Meeker: OK. When I talked to Jodell about this, basically what we were looking at was simply getting – to have people at a certain point in the day, trade work and just do a quick cursory check. Or get someone to look at every 4<sup>th</sup> or 5<sup>th</sup> document for type-o's, misspells, those kinds of things. I don't know that it would cost a lot, and I think, to me it's really hard, Jerry, if you're looking at someone doing something totally over again when the customer is angry, it's always going to cost you more than if you take the time to make sure it's correct in the first place. Hamza: I understand, I understand, but I just know from past QA experience, to do it right there's going to be a cost associated. Meeker: Yeah. I would like to see something done on a very simple basis, because I understand that a lot of this will go away when the automated systems are in place, but I think our staff is taking a lot of flak that they don't need to be taking. **Hamza:** I think it has toned down quite a bit recently, as well. Donna Jean, wouldn't you say that. **Thompson:** Yes, it has toned down quite a lot. We still have a handful of people that are constant complainers. I don't know if you all heard me giggle when you were talking about people trying to get things for free, but we do have that, as well. I mean, we caught one today. **Hamza:** I have no doubt that Donna Jean will head those off at the pass. **Meeker:** We have this conversation on a fairly regular basis. One of the issues that I would like to see

addressed is, when our staff first came on board and we were behind and they were new and there was a steep learning curve, everybody was racing, racing, racing to get caught up. There is no longer that need. We are caught up and I think now to just turn some attention to attention to detail is not an inappropriate thing to ask. **Hamza:** I agree, and I don't think this even needs a board vote. I just think that you, I, Jodell, Donna Jean, whatever we can get in place that doesn't inhibit our functionality, you know? Time is money. **Meeker:** Absolutely. **Hamza:** So, let's just agree to do that. It's always good business to try to get a happy customer.

#### (2) Letter drafted to caution customer against employee abuse.

Meeker: OK, what about the – Hamza: As far as the second part of this, I just think again that's also not a board item. I think if we have an abusive situation, and Donna Jean, if it goes too far, I think you just need to turn it over to Ed and Ed needs to write the appropriate letter. Meeker: OK. I thought Ed was going to write a letter. That was what my understanding was, from another conversation. Hamza: I think we need to take it on a case-by-case basis. Meeker: OK great. That's fine. And also – Hamza: Donna Jean, you're not getting them daily, are you? It's sort of a rare occurrence now that you're really getting blistered unmercifully. Thompson: Right, right. Meeker: I think there's one guy that writes in bright red probably 14 point font – STUPID IDIOT, foul language. You know, that just isn't appropriate. Hamza: Next time you get one of those, Donna Jean, send it to me. I'll send it back to the guy corrected. Thompson: OK. Meeker: I'll forward it to you, Donna Jean. Hamza: I'll correct his grammar and his spelling and stuff, and send it back. That usually works.

**Meeker:** And also I would like to publicly put it in the record that I think Donna Jean – the other Donna Jean – **Thompson:** Lewis. **Meeker:** Donna Jean Thompson is awesome, but Donna Jean Lewis, in reading some of her emails and responses to people who have just had a cat die, have just lost their animal family through a house fire – regardless of the trauma, Donna Jean Lewis puts a human, compassionate face on CFA. I would like to see her get some kind of recognition. **Hamza:** I just want to say this, as long as we're in that direction. I think we have a heck of a crew going there. **Meeker:** Absolutely. **Hamza:** I think, you know, this staff has come together, the old and the new, and I think it's a very high functioning group of people. To be honest with you, I would take this staff into my own business. That's how well I think of them. I think we're lucky and we'll let the minutes reflect that. Anything else, Ginger? Meeker: No. That should do it. I do have an update from Kathy on the website. **Hamza:** Yeah, I just want to save that for closed session. Meeker: OK great. Hannon: Really? Hamza: Yeah. Don't be a smart \*\*\* Mark. I don't know what I would do without you. **Hannon:** I'm not being smart. I just thought, if we've got an update on the website, let's let the folks know it. Hamza: I just want to take one more step before we get there, just so that we're sure. You know what? We'll talk about it in closed session and then we'll talk about it in open session, so that we're putting out the right message. How's that? Meeker: That's great. That's great.

Respectfully submitted Ginger Meeker, Chair Business Management Committee Regional Director, Region 2

#### (5) CENTRAL OFFICE REPORT.

Committee Chair: Donna Jean Thompson

List of Committee Members: Kristi Wollam – Administrative Assistant

#### **Brief Summation of Immediate Past Committee Activities:**

Whew! The World Show is over and what an exciting event. The cats were phenomenal and the work done by the Show Committee showed with the attention to detail and many niceties present for Judge, Breeder, Exhibitor, and Visitor.

Central Office enjoyed the opportunity to place faces with names meeting new friends from far and near. By the time this is read the rosettes not picked up at the show will have been sent to the winners as we tie up loose ends.

#### **Current Happenings of Committee:**

We're gearing up for "Dues Time" when the clubs will be contacted for their Annual Fees and updated membership Lists. The notices were mailed November 30.

#### **Future Projections for Committee:**

Having received the February Board Meeting notice, we will soon begin preparations for your visit to Alliance and look forward to showing the office to our new Board Members.

#### <u>Action Items:</u>

#### 1. Foreign Pedigree Registration.

**Hamza:** Alright. Donna Jean, Central Office Report, I guess. **Meeker:** Is that closed session? **Hamza:** I think so. Why don't we just go into closed session here. Everybody knows what that means. Go ahead, Donna Jean.

#### EXECUTIVE SESSION.

Following an executive discussion, **Mr. Newkirk** moved that certain cats that have been registered [based on incorrect/false information provided on the application], be de-registered and that we not register any further cats out of those breedings. Seconded by **Mrs. Meeker, Motion Carried.** Petty voting no.

# 2. <u>Club Name Change</u>.

Current Name: Kii Cat Fanciers
Proposed Name: Twins Cat Club
Region: Japan (Region 9)

Reason: New generation of members

**Hamza:** Donna Jean, you got anything else? I think that's it, right? **Thompson:** There were two last-minute things. I don't know if you got them or not. Kayoko Koizumi was requesting to change the name of Kii Cat Fanciers to Twins Cat Club. **Hamza:** OK. We can be in

open session for this, so this is open session, Rachel. Go ahead, Donna Jean. **Thompson:** Request from Kayoko Koizumi to change the name of Kii Cat Fanciers to Twins Cat Club. **Anger:** This is Rachel. So moved. **Newkirk:** This is Darrell. **Hamza:** Yeah. **Newkirk:** We have Twin Cities Cat Club in our region. **Hamza:** And what does she want to call it? **Thompson:** Twins: T-W-I-N-S Cat Club. **Hamza:** Do you think there will be confusion, Darrell. **Newkirk:** I just don't think it's a good idea. I mean, did she give a reason why they wanted to change the name? **Thompson:** Only that they had increased members and they were trying to change the face of their cat club to incorporate all these new people. **Hamza:** You know what, Donna Jean? Just – why don't you just send Kayoko a letter just saying that we have a Twin Cities. If she could give the name a little more of a difference, that would probably be helpful. **Thompson:** OK.

#### Motion Withdrawn.

#### 3. Request to Reconsider E-Cat Requests.

Mr. Hannon moved to grant E-Cats Club's request to change their currently licensed show in Nasr City Cairo, Egypt from January 11-12 2013 to January 12-13, 2013. Seconded by Mrs. Meeker, Motion Carried. Anger abstained.

Mr. Hannon moved to grant E-Cats Club's request to change their currently licensed show in Nasr City Cairo, Egypt from 6 rings to 8 rings. Seconded by Ms. Calhoun, Motion Carried. Anger abstained.

Mr. Hannon moved to grant E-Cats Club's request to accept entries of intact Household Pets at their currently licensed show in Nasr City Cairo, Egypt. Seconded by Ms. Calhoun, Motion Failed. Calhoun and Brown voting yes. Anger abstained.

\* \* \* \* \*

#### To CFA's Board of Directors

Because of the reason that CFA's board has given the Egyptian club right to change its number of rings to 8, I would like to mention that it has caused serious problems for our exhibition.

The club of Egypt had first asked to have a 6 ring show, later they asked to change that and instead have 8 rings.

That can be read in the CFA's board protocols. It is also possible to read that Mr. Newkirk said that the Swedish Cat Paws already had a 12 ring exhibition during the same weekend.

Furthermore, we can read that our Regional Director Pauli, did not mind to give permission to Egypt 12 rings.

This has now resulted that we have big problems with going on with our show.

And that has nothing to do with the distances between Egypt and Sweden, which takes between 4-5 hours by plane, but the club in Egypt went out with a flyer with a lot of benefits. See the attached file.

This has affected us very much in a negative way. Who does not want the possibility of free Accommodation, free trip to the Pyramids etc.

It is regrettable that not all of these benefits came to CFA knowledge during your meeting in November when you gave them permission to have eight rings instead of the six they had a license for.

Yesterday, we sat and talked about how we should do with our show, are we going to cancel the whole arrangement, or what shall we do to.

Obviously we are very upset that this will have to happen to us because we in the club will have to pay for all the judges tickets out of our own pocket.

We now hope that the board would negotiate its decision so that Egypt will have its 6 rings they asked for in the beginning and that we can have our exhibition as planned.

We are convinced that not so many from our exhibitors will travel to Egypt for six rings.

I would also point out that it is possible to carry animals between different countries today. Rabies restrictions have been removed which makes it possible. This includes countries such as Africa.

Stockholm on 4/12 to 2012 Ulla Strandberg Swedish Cat Paws

**Thompson:** The other one I don't know if you all received it or not, was from Ulla Strandberg of the Swedish Cat Paws. She was very concerned about allowing the E-Cats Club – **Hamza:** Yeah, I want to do this in closed session. **Thompson:** OK.

#### EXECUTIVE SESSION.

Following an executive session discussion, no action was taken on the request.

#### What Will be Presented at the Next Meeting:

We will continue to submit requests, questions, and problems that may require Board action and/or input.

Respectfully Submitted, Donna Jean Thompson

#### (6) CLUB APPLICATIONS.

Committee Chair: Liz Watson

#### **Brief Summation of Immediate Past Committee Activities:**

Presented new clubs applying to the CFA to be approved by the Board

#### Current Happenings of Committee:

Four new clubs have applied for membership into CFA. They are:

Southwest Japanese Bobtail Fanciers Region 5
Edelweiss Cat Club Region 9

Central Cat Fanciers Club

of the Philippines, Inc. International Division, Asia

Tianjin Cat Fanciers Club International Division, Asia, China

#### Southwest Japanese Bobtail Fanciers

The constitution and by-laws are in order. There are fifteen members, several members participate in other CFA clubs. This is a specialty club with focus on the Japanese Bobtail. The focus is fundraising to support rescue. However, they may put on a show if a date becomes available. The dues have been set and if disbanded, monies will be donated to an organization along the guidelines of CFA One negative letter has been received regarding this club. That letter and the response are enclosed. The club chose not to name directors as there is no provision in their constitution for it. The Regional Director approves of this club.

Hamza: Rachel, you got the club reports? Anger: Yep, I'm ready to go. Hamza: OK, take it away. Anger: The first club that we'll talk about is the Southwest Japanese Bobtail Fanciers from Region 5. There was a problem with their application because they chose not to name officers. Now, this afternoon, Jennifer offered to fax me a list of people that volunteered to serve as officers if we enforced that requirement. Unfortunately, I don't have a public fax machine here at work, so I wasn't able to accept it and she wasn't able to PDF it. So, I don't know if you would prefer to table the application or if we want to go forward and vote on it without – Hamza: No, no. We need to table it. I'm pretty sure it has to come with officers, doesn't it, Ed? Shelton: This is Mike. Hamza: Yeah, I know it's in your region but I think there's a procedure for club applications. Shelton: Just to clarify, they had officers. They had not named directors. They had a president, a vice president, a secretary and a treasurer. They did not originally have directors, which is what they were asked to name. Anger: Thanks, Michael. Hamza: Do they have a problem with us getting all the information together and dealing with it at the next meeting? I mean, they're not planning on a show in the next 60 days, are they? Shelton: No, they're not planning on a show. Hamza: OK.

#### Tabled.

#### Edelweiss Cat Club

The constitution and by-laws are in order. There are 10 members. Three members are members of other clubs and one is a secretary of another club. This is an allbreed club that wishes to

produce clerking schools and produce one show a year in Switzerland. The dues have been set and if disbanded, the monies will go to the World Wildlife Fund. No negative letters have been received. The regional director supports this club.

**Hamza:** OK, what else do you have? **Anger:** Next is the Edelweiss Cat Club from Region 9. Ten members, no negative letters. **Hamza:** Pauli, do you have any comments on this club? **Huhtaniemi:** I'm supporting this club. It has a lot of CFA knowledge behind it. If you look at officers of this club, there is 3 master clerks. We have 10 master clerks in Europe, so this club has a lot of knowledge. Hamza: OK, so you support it. Huhtaniemi: Yes. Hamza: Anybody got any comments? Eigenhauser: Yeah. Hamza: Go ahead. Eigenhauser: Do we have 3 officers living in the same household? We used to turn clubs down for having the president and the secretary in the same household, because we thought a club ought to at least give the illusion of not being paper when they come before the board the first time. Having all the officers stacked in the same household didn't seem like a real club. I know they can switch it back 5 minutes after the board approves them, but we always made them go through the motions of having separate residences for the officers. **Hamza:** Five minutes, hu? It appears that they are - it's a genetic conspiracy. **Meeker:** It doesn't mean they are a paper club, though. **Eigenhauser:** No, but our rule was to send it back to them and let them name new officers. Meeker: Oh. OK. Anger: This is Rachel. Hamza: Go ahead. Anger: I move that we accept the club. I think that we should save them that 5 minutes worth of work. Hamza: OK. Can I get a second? **Shelton:** Second.

**Hamza** called the motion. **Motion Carried.** Eigenhauser, Hannon, Altschul, Baugh, Petty, Krzanowski and Newkirk voting no.

**Anger:** OK, so I had Eigenhauser and Hannon, and it sounded like Petty and Meeker? Meeker: I'm for it. Baugh: I was opposed. Hamza: You're going to have to go through the roll. It sounded pretty even. We'll find out who left the meeting early, too. Anger: Can we just have who voted no? **Hamza:** Well, we don't know who voted yes. You're assuming that everybody is still here, and know that's not true. Anger: OK. So, would you like me to go through the roll call? **Hamza:** Please. **Anger:** OK. Help me out if I skip anybody. I don't have it in front of me. Mark Hannon. Hannon: No. Anger: Carla Bizzell. Bizzell: Yes. Anger: Rachel Anger is a yes. Sharon Roy. Roy: Yes. Anger: Ginger Meeker. Meeker: Yes. Anger: Carissa Altschul. Altschul: No. Anger: Loretta Baugh. Baugh: No. Anger: Kathy Calhoun. Calhoun: Kathy Calhoun is a yes. Anger: Michael Shelton. Shelton: Yes. Anger: Tracy Petty. Petty: No. Anger: Koizumi is not here. Oh sorry, Pauli. Pauli Huhtaniemi. Huhtaniemi: Yes. Anger: I'm concentrating so hard on the names that I'm not marking this down. I'm going to have to go get my roster. It's right in the other room. Count to 10 real slow. **Hamza:** I can help you if you want me to. Just give me a second. I'm pulling it up. Where did you end off with? Pauli? Hannon: Yes. That means you start with Directors at Large. Calhoun: But Rachel's not on the phone, right? Anger: I'm here. Hamza: OK, here we go. Anger: I didn't mark them down, is what I'm saying. I was trying to remember them. Hamza: Alright, we'll start again. Mark Hannon. Hannon: No. Hamza: Rachel Anger. Anger: Yes. Hamza: Carla Bizzell. Bizzell: Yes. Hamza: Sharon Roy. Roy: Yes. Hamza: Ginger Meeker. Meeker: Yes. Hamza: Carissa Altschul. Altschul: No. Hamza: Loretta Baugh. Baugh: No. Hamza: Michael Shelton. Shelton: Yes. Hamza: Kathy Calhoun. Calhoun: Yes. Hamza: Tracy Petty. Petty: No. Hamza: Pauli. Huhtaniemi: Yes. Hamza: Roger Brown. Brown: Yes. Hamza: George Eigenhauser. Eigenhauser: No. Hamza: Dick Kallmeyer. Kallmeyer: Yes. Hamza: Carol Krzanowski. Krzanowski: No. Hamza: Darrell Newkirk. Newkirk: No. Hamza: David White. Meeker:

That's who left. **Hamza:** Annette Wilson. **Wilson:** Yes. **Anger:** Seven no, ten yes. **Hamza:** Alright. Congratulations Edelweiss Cat Club. Welcome to CFA.

#### Central Cat Fanciers' Club of the Philippines, Inc.

At my suggestion the name was changed from Central Cat Fanciers Association.... to Central Cat Fancies' Club.....

The constitution and by-laws are in order. There are 21 members. They added a third Club Director: [name and address omitted]. No members are members of other clubs. This is an allbreed club which intends to produce shows in the Philippines. Dues have been set and should the club disband monies will be donated to Cara Welfare Philippines, as cat rescue organization. No negative letters have been received. The International Director supports this club.

Hamza: Any other clubs? Anger: Next is Central Cat Fanciers' Club of the Philippines, Inc. This is International Division – Asia. 21 members. I think I will strike from the minutes this name and address that she has in here of a new member. That would be the International Division – Asia, so that would be Dick. Kallmeyer: Yeah. I'm all in favor of a way to get us started in the Philippines again. Hamza: OK. Any other comments? Who was that? Oh, we've got background noise, OK. Eigenhauser: George here. Hamza: Go ahead, George. Eigenhauser: What exactly is the name of this club? Anger: The report says its Central Cat Fanciers' Club of the Philippines, Inc. Eigenhauser: Oh, because their application says Central Cat Fanciers Association of Asia, and we've always had a rule you can't call yourself Cat Fanciers Association, alone or in combination with other words. Anger: If you will see the report, Liz suggested they change the name from Central Cat Fanciers Association to Central Cat Fanciers' Club. Eigenhauser: OK. So, it's been fixed. Hamza: Yes. Eigenhauser: I'm good. Hamza: OK. Can we get a motion? Meeker: So moved. Anger: Rachel seconds.

**Hamza** called the motion. **Motion Carried. Hamza:** It's nice to be back in the Philippines.

#### Tianjin Cat Fanciers Club

The constitution and by-laws are in order. There are 20 members. No member is a member of another club. This is an allbreed club which plans to produce shows in Tianjin, China. Tianjin is located in Northern China and is the 4th largest city in China. Dues have been set and should the club disband, the monies will go to a small animal protection association. In the club Constitution, permission has been granted to change the name from The Cat Fanciers' Association to Tianjin Cat Fanciers' Club. No negative letters have been received. The International Director supports this club.

Anger: Next is the Tianjin Cat Fanciers Club. This is the International Division – Asia, China. 20 members of this club. The International Director supports this club. Hamza: OK. You got anything to say, Dick? Kallmeyer: That's the 4<sup>th</sup> largest city in China. I personally do not know the people, but that might be a good thing, too, that we haven't heard anything bad about any of them. Hamza: Sometimes that's a good thing. Eigenhauser: George here. Hamza: Go ahead, George. Eigenhauser: We once again have 3 of the 4 officers living at the same residence. Hamza: Yes. It's another genetic conspiracy. Eigenhauser: Are we formally repealing that rule now? Because this is the second time in the same board meeting we've run into this. Hamza: Is it a written rule, or is it a policy that we've been following. Eigenhauser: It

was a policy. Same difference. **Hamza:** Well, it appears that we can vote on this and see if the policy is still in effect. So, can I get a motion to accept? **Anger:** Rachel moves. **Kallmeyer:** Second. **Hamza:** Alright. So, between Rachel and Dick, we have a motion and second. Noting the same concerns as the other club, with 3 of the 4 officers in the same household.

Hamza called the motion. Motion Carried. Eigenhauser, Petty, Krzanowski and Altschul voting no. Hamza: Oh, heck. The no's, please say no and state your name one at a time. Eigenhauser: George no. Petty: Tracy no. Krzanowski: Carol no. Altschul: Carissa no. Anger: How about you, Mark? [laughter] Hannon: Yes. Hamza: Oh, a little levity. Thank you, Rachel. Alright. So, congratulations to the club.

Regarding Chocolate Heart which was tabled from the October teleconference for lack of addresses, I have been unsuccessful in contacting either the club president or the club secretary.

Hamza: Is that it? Anger: Liz had one more question. On the Chocolate Heart club that has been tabled twice now, she did finally receive a response. Their application was missing addresses for their club officers. The club responded that all the officers live in Beijing. No addresses for the officers or club directors other than that. Liz wants to know if that is enough and, if so, she will bring the club forward next teleconference. Hamza: No. They have to have a physical address like everybody else. Anger: Not that we will know what it means, but it will be good to have. Eigenhauser: It should be put down anyway. Anger: Yeah. Hamza: I know. Anyway, yeah, they've got to put something down. We've got to know where to mail the stuff. Anger: Right. I'll have Liz try to get that information for us. That's it.

## **Future Projections for Committee:**

Process and submit new club applications for consideration by the Board

#### Time Frame:

December 2012 to Board teleconference in January, 2013

#### What Will be Presented at the Next Meeting:

All new clubs that have applied for membership

Respectfully submitted, Liz Watson, Chair

#### (7) SHOW RULES.

Committee Chair: Monte Phillips

List of Committee Members: Cathy Dunham, Kathy Gumm, Shirley Michaud-Dent

**Hamza:** Is Monte on the call? **Phillips:** Affirmative. **Hamza:** Sorry, buddy. We have hung you around. **Phillips:** Oh, I don't mind. **Hamza:** OK. Well, good. You're up.

#### Brief Summation of Immediate Past Committee Activities:

The Committee has reviewed and prepared show rule changes for the issues left open at the October Board meeting regarding rules 25.02, 25.13, 12.04c, and 9/03b.

#### Current Happenings of Committee:

The committee has prepared this report based on discussions held at and after the October Board meeting.

#### Future Projections for Committee:

The committee will be working with Dick Kallmeyer to finalize a proposal for the January meeting to address Divisional Awards in the International Division based on proposals presented to the Board at the September meeting.

#### **Action Items**:

# Removal of Judging Restrictions - discussed at June 28, and October 7th Board Meetings

Proposed Wording
110posed Wording
c. Invitations from clubs affiliated with non-CFA foreign cat associations are subject to the approval of the CFA Judging Program/Board and may be considered only by Approved Allbreed, Approved Specialty, or, Approval Pending Allbreed or Approved Specialty judges. Household Pet, 4-H, pet fairs and seminars may be accepted by any licensed CFA judge, who should notify the Judging Program Chairman prior to accepting the invitation.  After appropriate permission is received from the Judging Program/CFA Board for a judge to accept a non-CFA foreign guest assignment, he/she must send a CFA Judging Contract in triplicate to the club. When signed and dated by the judge, this constitutes an offer to officiate. This offer will remain in effect for a period of 35 days from the date set opposite the judge's signature. Unless the club accepts this offer and communicates its acceptance to

officiate. This offer will live for a period of 35 days from the date set opposite the judge's signature. Unless the club accepts this offer and communicates its acceptance to the judge within 35 days of said date by returning two copies of this agreement executed by the club to the judge, the offer dies and the judge is not obligated further. Judges must send a signed copy of all approved guest judging contracts to the CFA Central Office.

If a CFA judge who is under contract to officiate at 2, 3 or more consecutive, non-CFA sanctioned shows as a guest judge, has cause to cancel these foreign assignments in response to a change of circumstances domestically (excluding illness or incapacitation) then the judge is allowed to accept a CFA show on any of these same weekends.

returning two copies of this agreement executed by the club to the judge, the offer expires and the judge is not obligated further. Judges must send a signed copy of all approved guest judging contracts to the CFA Central Office.

If a CFA judge who is under contract to officiate at 2, 3 or more consecutive, non-CFA sanctioned shows as a guest judge, has cause to cancel these foreign assignments in response to a change of circumstances domestically (excluding illness or incapacitation) then the judge is allowed to accept a CFA show on any of these same weekends.

d. Invitations from CFA clubs in Region 9 or the International Division may be considered only by Approved Allbreed, Approval Pending Allbreed (eligible for specialties) and Approved Specialty any licensed CFA judges, including apprentice through approved allbreed. A judge may judge only the specialty in which he/she is approved licensed.

Judges residing in Region 9 or the International Division may judge in Region 9 or the International Division.

c. Invitations from CFA clubs to non-CFA licensed judge are subject to the approval of the CFA Judging Program/Board. Such invitations should be to judges approved to judge either specialty or allbreed in their respective association, and should be made after approval is obtained from the Judging Program/Board.

Approval of the Judging Program/CFA Board must also be obtained for non CFA shows. Household Pet, 4 H, pet fairs and seminars require notification of the Judging Program Chairman.

After appropriate permission is received from the Judging Program/CFA Board for a judge to accept a non CFA foreign guest assignment, he/she must send a CFA Judging Contract in triplicate to the club. When signed and dated by the judge, this constitutes an offer to officiate. This offer will live for a period of 35 days from the date set opposite the judge's signature. Unless the club accepts this offer and communicates its acceptance to the judge within 35 days of said date by returning two copies of this agreement executed by the club to the judge, the offer dies and the judge is not obligated further. Judges must send a signed copy of all approved guest judging contracts to the CFA Central Office.

If a CFA judge who is under contract to

officiate at 2, 3 or more consecutive, non CFA sanctioned shows as a guest judge, has cause to cancel these foreign assignments in response to a change of circumstances domestically (excluding illness or incapacitation) then the judge is allowed to accept a CFA show on any of these same weekends.

**RATIONALE:** At the October Board meeting, the consensus was to clarify this rule to address the three ways judging assignments could occur involving CFA clubs/judges and non-CFA clubs/judges. The first case defines CFA judges accepting assignments in non-CFA shows, the second case involves CFA judges accepting assignments at CFA shows in Region 9 or the International Division, and the third option is where a non-CFA judge is invited to judge at a CFA show. The proposal expands the assignments a CFA judge can take at a CFA show to include apprentices and approval-pending specialty judges. It also expands the ability of CFA Approval-pending specialty judges to judge at non-CFA shows, but only in the specialty in which they're licensed.

NOTE: There is ALSO a proposal before the Board to revise the Judging Program Rules, Section XI, rule 3a that ALSO deals with CFA clubs sending invitations to non-CFA judges (the above 25.02c). If the judging program rules are revised, we suggest that the exact wording of the then-passed 3a of Section XI be placed in the show rules verbatim as the "new" rule 25.02c.

**Phillips:** I'm up. OK, I have four rules for discussion and the first one is 25.02. These are the rules that we had talked about back in October that we were going to bring back in December. 25.02 was confusing because as it's written it basically talks about two different kinds of invitations; it talks about invitations that involve non-CFA clubs and CFA judges, and CFA clubs and non-CFA judges. So, what I have done is, I've split it up into 3 parts. Part 1 is the one that has to do with non-CFA cat associations or clubs requesting CFA judges, with the details on that. Part 2 has to do with CFA clubs in Region 9 or the International Division requesting CFA judges. Part 3 as currently worded has to do with CFA clubs requesting non-CFA judges. Now, on c. I just want to mention that there's another proposal coming up later tonight on the Judging Program, I think it's Section XI, 3.a., revised wording there. That revised wording looks like it would be a beautiful fit for this section 25.02.c. Baugh: Monte, I sent that out today and I didn't get it out until late. Everybody seemed to not want to talk about it tonight. All it is, is putting that date in there but I can hold it off. Hamza: Can we have you dovetail that in and deal with that in January? Just that particular one? **Phillips:** 25.02.c., absolutely. **Hamza:** OK. Alright, go ahead. Phillips: That's pretty much it. That's what 25.02 does. Hamza: Does anybody have any issues with 25.02? **Huhtaniemi:** Yes, this is Pauli. **Hamza:** Go ahead, Pauli. **Huhtaniemi:** Under section b., do we need to mention Region 9 there? It is quite often said that Region 9 is following the same rules as Regions 1 to 8. **Phillips:** That's kind of a hold-over from the old days when it was the International Division. When Region 9 was created, we just took this section and basically added it where it used to say *International Division in its entirety*. We just split out ID and Region 9. I don't have a problem if you want to get rid of Region 9. We can do that, as well. **Hamza:** Yeah, I don't like the distinction. I think they are part of CFA. **Baugh:** The only thing that is added on there is the fact that the last part of that is a CFA judge under contract. Oh, that's for non-CFA sanction shows. That's not even in the right place. **Phillips:** That's c., it's a whole different thing. We are talking d. **Baugh:** Yeah, but this is – this is a. OK, you're talking b. I'm alright. I'm sorry, it's getting late. The other thing this does also is, allows apprentice judges to judge in Region 9 and had we talked about limiting that to above apprentice - above approval pending? **Hamza:** I thought we took care of that in a previous meeting. I thought we said – **Phillips:** I thought we said we would keep apprentices. **Hamza:** We did? Baugh: I thought we decided to get rid of them. Hamza: That's what I thought. I thought we decided to get rid of them, too. Rachel, do you know? Anger: I'm sorry, I just walked back in

from printing this club report. Baugh: We had passed it this way in June and then we talked about it at a subsequent meeting, and talked about that apprentice judges really don't have enough experience to do that, and we limited it to approval pending. But I could be wrong I thought we had reversed it. **Hamza:** I thought we did, too. **Phillips:** I was looking at the minutes from October. Both Tracy and Annette bringing up the point that if you basically prevented apprentice judges from judging, they wouldn't be able to become non-apprentices. They would be apprentices forever. **Baugh:** This is only for Region 9 and the International Division. It's not for domestic shows. Meeker: Right, but if that's where the apprentice judges live, it takes them out of their region. **Phillips:** Which means basically if they want to become a non-apprentice. they will have to come to Regions 1 through 8. **Bizzell:** That's why we have that piece that says, judges residing in Region 9 or the International Division may judge there. That's what that was designed to cover. **Philips:** Oh, right. Got it. **Hamza:** Are we straight? **Baugh:** The feed-back that I got from the judges' meeting was that they felt that apprentice should not be going over there. **Hannon:** But if they're already there. **Baugh:** If they're already there, they are familiar with the country and the way things are done. **Hannon:** Right. So, you're OK with that. **Baugh:** I'm OK with leaving that in. That needs to be there so people can advanced. Judges from other – Phillips: So, you want to change the apprentice to approval pending? Baugh: My recommendation and the recommendation I got from the judges' workshop at the Annual was that to take the word "apprentice" out and make it approval pending and higher. **Phillips:** I can do that. **Baugh:** It doesn't have to be approval pending allbreed. It can be approval pending anything. That was the impression I got, and that's what my recommendation would be. **Hamza:** Does anybody have an issue with that? **Hamza:** So, Monte is going to re-write this. **Phillips:** I already have. **Hamza:** He's already rewritten it. So, can we get a motion to accept? **Hannon:** Tracy wanted to say something. **Hamza:** Go ahead, Tracy. I'm sorry. **Petty:** I just wanted to clarify. They can be apprentice second specialty and still accept, right? **Hannon:** That's a good question. **Baugh:** That's a good question. We hadn't thought about that. **Hamza:** I knew I shouldn't have called on her. **Eigenhauser:** January is looking real good for me on this one. **Baugh:** Yeah, why don't we do this in January? We can't decide it tonight. **Hamza:** And then, you know what? Then we can put the other piece in that we didn't get noticed on. Is that alright? **Phillips:** That's fine with me. **Hamza:** OK, sorry for hanging you up.

Tabled.

Increase the percentage of judges at CFA shows that are CFA-licensed

Show Rule 25.13	Show Rules Com	nmittee
Existing Wording		Proposed Wording
For Championship, Kitten, Premiersl classes, a CFA judge (at least Appren guest judge must be used. No more judges at any CFA show may be g Household Pet classes it is permissible Trainee.	tice) or approved than 50% of the juest judges. For	For Championship, Kitten, Premiership and Veteran classes, a CFA judge (at least Apprentice) or approved guest judge must be used. No more than 50% of the judges at any CFA show may be guest judges. For Household Pet classes it is permissible for a club to use a Trainee. Depending on the show location, the number of judges that must be CFA judges at the show are as follows:  Regions 1-9 International Division  No. of Rings CFA Judges  No. of Rings CFA Judges  2-3 2 2-3 2 4-5 3 4-5 3

6 7 8	4 5	6 7 8-9	4 5
	t the same	rings constitutes location on the e clubs.	

**RATIONALE:** At the October Board meeting, there was a committee developed to revise this rule to require a higher percentage of CFA judges at CFA shows than the current 50 percent. From the e-mails of the Committee, the above consensus was reached. A concern was raised regarding the RUI association, and a possibility of writing in an exemption for them. The Show Rules Committee recommends that be handled on a case by case exemption by the Board rather than writing a specific exemption for one club into the actual rule text.

**Phillips:** OK. Next one is 25.13. That was the one we had a committee decide how many CFA judges would be required at a CFA show, as opposed to having 50% can be guest judges. The only thing I did for the committee report is add odd numbers of rings, because we do have shows that license 7 and 9 and 11 rings every now and then. So, this is basically the same table. **Baugh:** This was the consensus of everybody that discussed it, yeah. **Hamza:** OK. Any comments on this? **Baugh:** I make a motion that we accept it, as worded. **Hannon:** Second.

Hannon: I have a question. In Regions 1 through 9, we have a number for 12 rings but we don't in the International Division. Baugh: Yes we do. Phillips: Yeah we do. Baugh: It's there. Phillips: What happened was, 11 was on [regions] 1-9 and 12 is on the other side. Hamza: You see it, Mark? Hannon: Yeah, but why didn't we just make it the same for everything? Baugh: So you could ask the question. Phillips: That's not the way we wrote it up, but I understand your point. Baugh: It's understandable. Hannon: It's not that different in the right hand column for the International Division. I don't understand why we just didn't do the numbers in the first 2 columns and leave it at that. Hamza: Alright. Assuming Monte rewrites it with symmetry. Phillips: Well, here is the kicker. Where the problem comes is 9 versus 8. If you look at the International Division for 12 rings it's 8 versus Regions 1 through 9 it's 9. Baugh: Right, and that was done because of the 75% and the 60%. International Division we talked about doing 60%, whereas we would try to get 75% for Regions 1 through 9. That's why those numbers are different. That's what was recommended when we talked about it. That's why there's 2 sets of numbers. Hamza: Look, this works. We have a motion and a second. Hannon: OK, call the vote.

Hamza called the motion. Motion Carried.

Provide the basis for allowing Format Changes at already-licensed shows

Show Rule 12.04c	Show Rules Committee	
<b>Existing Wording</b>		Proposed Wording
the show license fee and show insurance	e fee.	the show license fee and show insurance fee.
These documents and fees must be submitted as a package, and the Central Office will not issue the license for any show until all the papers have been received in proper order. The office will return copies of the		package, and the Central Office will not issue the license

approved license(s).

Applicable late filing fees will apply if a completed application with all judging contracts and show license and insurance fees is received with a postmark of less then 90 days from the opening day of the show.

\*Clubs are permitted to schedule one ring for which no judge(s) has been contracted (commonly known as a "to be announced" (TBA) judge). If a club chooses to schedule such a ring, include the initials "TBA" on the show license under the judging information section and the type of ring scheduled for the TBA judge. Completed judges contracts (to include the name and signature of the judge) for any previously scheduled TBA judge(s) must be received in the Central Office no later than 30 days prior to the opening day of the show.

Once a show license is approved by the Central Office, no change in club sponsorship will be allowed.

Once a show license is approved by the Central Office, no change in format or a judge's assignment (e.g. allbreed to specialty or specialty to allbreed) will be permitted, except in the case of an emergency. If a show format is to be changed, a revised license application must be sent to the Central Office for prior approval. The show judges, exhibitors and Regional Director must be notified immediately of any change in format.

Format changes may be permitted provided the request is received in the Central Office with a postmark of at least 90 days prior to the opening day of the show. Revised judging contracts must be obtained before the format change request is submitted if a judge's ring type is being changed.

A change from a two-day show where all judges and entries are present both days to a back-to-back show is not considered a format change (see 12.07 b.3.); however, Central Office and all contracted judges must be notified of the change by the club.

If a show scheduled as a two day show is changed to a one day show or a show scheduled as a one day show is changed to a two day show, the judges, exhibitors, Regional Director and Central Office must be notified as soon as possible.

approved license(s).

Applicable late filing fees will apply if a completed application with all judging contracts and show license and insurance fees is received with a postmark of less then than 90 days from the opening day of the show.

\*Clubs are permitted to schedule one ring for which no judge(s) has been contracted (commonly known as a "to be announced" (TBA) judge). If a club chooses to schedule such a ring, include the initials "TBA" on the show license under the judging information section and the type of ring scheduled for the TBA judge. Completed judges contracts (to include the name and signature of the judge) for any previously scheduled TBA judge(s) must be received in the Central Office no later than 30 days prior to the opening day of the show.

Once a show license is approved by the Central Office, no change in club sponsorship will be allowed.

Once a show license is approved by the Central Office, no change in format, orincluding a change in a judge's assignment (e.g. allbreed to specialty or specialty to allbreed) will be permitted, except in the case of an emergency. An emergency constitutes a situation where one or more contracted judges cannot judge the show as contracted. If as a result of an emergency the club is notified more than 30 days in advance of a judge's inability to fulfill their contract(s)a show format is to be changed, a revised license application must be sent to the Central Office for prior—approval. The show judges, exhibitors and Regional Director must be notified immediately of any change in format or assigned judges.

<u>In cases of emergency, fFormat changes maywill</u> be permitted <u>without prior Board approval</u> provided the request is received in the Central Office with a postmark of at least <u>9030</u> days prior to the opening day of the show. <u>The request must include a description of the emergency necessitating the format change.</u> Revised judging contracts must be obtained before the format change request is submitted if a judge's ring type is being changed.

In cases where the club is notified of the emergency less than 30 days in advance of the show, such as on the day before or day of the show, a change in format/judging assignment must be approved by the CFA Board's Executive Committee. The club must contact a member of the Executive Committee (any CFA Officer) as soon as the emergency becomes known to the club. Once approved by the Executive Committee, revised judging contracts must be submitted to Central Office with the show package if not submitted earlier if a judge is replaced for the show or a judge's assignment changes.

A change from a two-day show where all judges and entries are present both days to a back-to-back show, or the addition of Household Pet judging, are is—not considered a–format changes (see 12.07 b.3.); however, Central Office and all contracted judges must be notified

of the change by the club.
If a show scheduled as a two day show is changed to a one day show or a show scheduled as a one day show is changed to a two day show, the judges, exhibitors, Regional Director and Central Office must be notified as soon as possible.

**RATIONALE:** As currently worded, this show rule is internally inconsistent. The first part of the rule says format changes will not be permitted, and then later on the same rule provides the method for receiving approval for the non-permitted format change. The revised text provides for format changes in cases where a judge becomes unable to fulfil their contract obligation for whatever reason. In cases where the club is notified of such more than 30 days in advance of the show, the revised rule provides for the approval of the change by Central Office upon receipt of the appropriate revised contracts and basis for the change. In cases where the club is notified of the judges inability to officiate at their show in less than 30 days prior to the show, such as when weather prevents a judge from reaching the show, the rule provides for a format change with the approval of the CFA Board's Executive Committee.

Hamza: Go ahead, Monte. Phillips: OK. 12.04.c., that's the one we were talking about last time that wasn't clear and what constitutes an emergency. We've defined an emergency basically to mean when a judge cannot fulfill their contract. Now, you're going to have shortterm emergencies and long-term emergencies. The long-term is defined as a case where the club is notified that the judge won't be able to come many, many days; i.e., greater than 30 in advance of the show. That proposal basically goes to Central Office, and Central Office does the format change review, as described here, which is pretty much what the old rule said. The program that's now in here that wasn't in there before is, what happens when that notification comes in a much shorter period of time. What we've done here is describe how the executive gets involved and how the executive committee makes that approval. I think I also defined who is on the executive committee, but I'm not 100%. Yeah, any CFA officer. Hannon: No, it's a CFA officer and – . **Phillips:** Do I have that correct? **Baugh:** It's 4 officers and one additional member. **Hannon:** The President appoints a fifth person so that we don't get ties. Right now, it happens to be Loretta. Last year it was Ginger. I don't think we need to define it. Just take any CFA officer in parenthesis out. **Phillips:** We can do that. **Hamza:** OK. So, we're deleting that, those two words. Can I get a motion? **Baugh:** So moved. **Eigenhauser:** Second.

**Hamza** called the motion. **Motion Carried. Anger:** Did someone second that motion? I heard two moves and one was Loretta, but I don't know who the other one was. **Eigenhauser:** George seconded it. **Shelton:** I seconded it. **Mike. Anger:** Oh, I got a double second. Thank you. **Shelton:** Or, it was thirded.

Raise Grand Point requirements for Championship and Premiership in certain parts of the International Division

9.03b	Show Rules Com	nmittee
Existing Wording		Proposed Wording
		Two hundred (200) points are required for Grand
Championship; seventy-five (75) po		
Premiership in Regions 1 through 9 with the exceptions		Premiership in Regions 1 through 9 with the exceptions
of the Maritime Provinces of Canada, Malta, the		of the Maritime Provinces of Canada, Malta, the Ukraine,
Ukraine, Hawaii, Russia (east of the Ural mountains),		Hawaii, Russia (east of the Ural mountains), and the
and the International Division. For cats residing and		International Division. For cats residing and competing
competing in Hawaii, Malta, Russia (east of the Ural in		in Hawaii, Malta, Russia (east of the Ural mountains),

mountains), the International Division (except Hong Kong), and the Maritime Provinces of Canada seventy five points (75) are required for Grand Championship; twenty-five (25) points are required for Grand Premiership. In Hong Kong and Ukraine one hundred twenty-five (125) points are required for Grand Championship. In Hong Kong fifty (50) points are required for Grand Premiership; in Ukraine and Russia twenty-five (25) points are required for Grand Premiership.

the International Division (except Hong Kong, China, Malaysia, Thailand, and Indonesia), and the Maritime Provinces of Canada seventy five points (75) are required for Grand Championship; twenty-five (25) points are required for Grand Premiership. In Hong Kong, China, Malaysia, Thailand, and Indonesia and Ukraine—one hundred twenty-five (125) points are required for Grand Championship. In the Ukraine two hundred (200) points are required for Grand Championship. In Hong Kong seventy-five (75)fifty (50) points are required for Grand Premiership; in Ukraine and Russia (east of the Ural mountains) twenty-five (25) points are required for Grand Premiership.

**RATIONALE:** At the October Board meeting, the consensus was to raise the point requirements in several areas in the International Division. This proposal raises the requirements for earning a Grand Champion title in China, Malaysia, Thailand, and Indonesia to 125 points from the current 75; and in the Ukraine from the current 125 to 200. It also raises the requirements for earning a Grand Premiership in Hong Kong and Russia west of the Ural Mountains from 50 and 25 points, respectively to 75. The general statistics regarding this proposal were in the rational presented at the October Board meeting.

**Phillips:** Last but not least, 9.03.b. This is the one that revised the grand points requirements for basically parts of the International Division. I think we had the discussion on *east of the Urals* and *west of the Urals*, so this basically does raise the grand point requirement in Russia west of the Urals to 200 points. It does that same thing for Ukraine. It raises the grand premier point requirements in Hong Kong to 75 from the current 50. Am I still here? **Hamza:** You're still here. Somebody dropped off the call. **Phillips:** I don't know what that was. **Hannon:** Somebody went to bed. **Phillips:** OK. Well, I can understand that. And it raises the point requirements in China, Malaysia, Thailand and Indonesia to 125 points for the grand championship. This is based on the minutes from the October meeting. **Hamza:** Yeah, we've discussed this. Does anybody have any issues with the way this is written? OK, somebody make me a motion. **Newkirk:** So moved. **Baugh:** I'll second.

Hamza called the motion. Motion Carried.

#### Time Frame:

At the current board meeting.

#### What Will be Presented at the Next Meeting:

The proposal to adjust Divisional Awards in the International Division should be ready for the January Board meeting. Given the significant drop in counts seen so far this year, we are postponing our review of the statistics regarding grands for most of CFA until next year at the earliest.

Respectfully Submitted, Monte Phillips, Chair

**Phillips:** That's it for me. **Hamza:** Thank you Monte. We'll see you next month.

**Phillips:** Alright, bye. [**Phillips** leaves the conference]

#### (8) SHOW REQUEST.

Cat Fanciers of Finland requests permission to have a 6AB rings show with entry limit 225 on November 23-24, 2013 at Helsinki Exhibition & Convention Centre, Helsinki, Finland.

Weekend is reserved for the CFA's World Show and basically no other shows are allowed on that weekend. That's why club requests a special permission from the CFA board to have this show.

Cat Fanciers of Finland show is going to be part of different kind of fairs under a same roof at Helsinki Exhibition & Convention Centre: ELMA 2013 (Helsinki Food and countryside show = all different kind of farm animals and farm products), Helsinki Forest Fair 2013 (everything related to forests), Arts & Crafts Fair 2013 (handworks, paintings, books), OutletExpo (Finnish brand clothes) and Pets 2013 (all kind of small pets). There were 56 618 visitors this year (52 000 visitors year 2011, 49 000 visitors 2010) during the weekend all these fairs together.

These Fairs are great publicity not only for pedigreed cats but also for CFA. Judge's finals are seen lots of visitors as they are announced, which attracts more spectators in the judges rings during the finals. Club is also organizing breed presentations during the day. These breed presentations are based on stories behind the breeds, which seems to attract more visitors than explaining the standards. This is also a huge event for our main sponsor, Royal Canin, as they get lots of positive publicity. Royal Canin is also supporting the CFA NewBee program due Cat Fanciers of Finland. November 2012 show they were sponsoring TRN's for every Novice cat (all these TRN cats are now CFA registered) and they also sponsored a special NewBee-discount for exhibitors who entered the very first time into CFA show. Negotiations for 2013 have already been started and if club is able to organize this show, Royal Canin is going to be sponsoring it.

Club kindly hopes the CFA board accepts our request to organize a show on same weekend as the World Show is because this would be a huge PR event for CFA and pedigreed cats.

Hamza: Pauli, you have the dubious distinction of being up last. Huhtaniemi: OK. I have a show request. This is actually my own club, and we would like to have permission to have a show on the same date as the World Show is scheduled next year, if there is going to be a World Show. This is great PR for the CFA and also clubs and cat breeds. This is the biggest fair in Finland every year and this year there were 56,000 visitors, so it would be really important we go there and receive the permission for this show. **Hamza:** Do you have to know now? **Huhtaniemi:** Yes, we need to know that because we're going to be part of the big team. They are starting to build up everything there and if we're not coming, they're going to find somebody else to come there. **Baugh:** Jerry, can I say something? That weekend is actually not the World Show. That is the 4<sup>th</sup> weekend. The first weekend is the 2<sup>nd</sup> and 3<sup>rd</sup>, the second is the 9<sup>th</sup> and 10<sup>th</sup>. Hamza: Well then, if it's not against the World Show, we don't have an issue. Baugh: That's the 4<sup>th</sup> weekend of November, 2013. **Hamza:** You're talking 2013, Pauli? **Huhtaniemi:** Yes, 2013. **Baugh:** It's the 4<sup>th</sup> weekend. The World Show is the 3<sup>rd</sup> weekend. **Hannon:** It's after Thanksgiving? **Baugh:** Yeah. Actually no. Thanksgiving is the 28<sup>th</sup>. **Hannon:** The World Show is the weekend before Thanksgiving. **Baugh:** I thought it was the 3<sup>rd</sup> weekend. **Hamza:** It is the 3<sup>rd</sup> weekend. **Baugh:** That's the 16<sup>th</sup> and 17<sup>th</sup>. **Hamza:** It just happens to be there's 5 weekends next year. **Roy:** So, will it be the 3<sup>rd</sup> weekend, or will it be the weekend before Thanksgiving? **Hannon:** The weekend that's blacked out is always the weekend before Thanksgiving, so if you're going to have it on a different weekend, then you're going to have the World Show competing with other clubs' shows. **Hamza:** No, it can't. I guess we'll have to – if it is the same

weekend, Pauli, I got problems because if I let you do it, then I will be dealing with – **Hannon:** We turned down Spain. Baugh: Jerry, we need to look at the calendar, because most of the clubs in our area have shows on the 1st and 2nd weekend, and on the 4th weekend, leaving the 3rd weekend open. It's very rare that we get – especially in a 30 day month – that we end up with one day of the weekend being on the 5<sup>th</sup> weekend. I think we need to figure out what we're going to do before we act. **Shelton:** But nobody should have a 3<sup>rd</sup> weekend in November traditional date, because that's the old International/now World Show date. Hannon: The World Show date/the International date was always the weekend before Thanksgiving. Hamza: OK. Thanksgiving is on the 28<sup>th</sup>. **Hannon:** Which means the 4<sup>th</sup> weekend of the month would be the weekend that's blacked out. **Hamza:** That means the World Show will be the 22<sup>nd</sup> and 23<sup>rd</sup>. **Hannon:** 23<sup>rd</sup> and 24<sup>th</sup>. **Hamza:** 23<sup>rd</sup> and 24<sup>th</sup>, I mean. **Hannon:** Well, but we ought to double check that with Central Office and make sure that that's the weekend they've got blacked out. **Baugh:** Everybody I've talked to assumes it's the 3<sup>rd</sup> weekend. **Hamza:** Donna Jean? **Thompson:** Yes. **Hannon:** We need to find out whether or not shows have been licensed for the weekend of the 23<sup>rd</sup> and 24<sup>th</sup> of November in 2013. We need to find out which weekend the Central Office thinks is blacked out. Thompson: OK. Will do. Hamza: You know, Pauli, we can deal with this online if it's that urgent, but we've got to get our dates straight. **Hannon:** Just to point out that if it is the same weekend as the World Show, we turned down Spain last year. They asked for that weekend. **Hamza:** Yeah. I'm inclined not to let anything go then. Then, where do you draw the line? **Hannon:** Asia will want a show next. **Hamza:** Well, and somebody in any of the other regions – 8, 2, it doesn't matter. **Baugh:** I agree wholeheartedly. I just think we have to be sure what weekend it is. Hamza: Yeah, because we don't want to knock it out of the box if it's not competing. **Baugh:** Yeah, if it's not competing I have no problem with it.

## (9) **JUDGING PROGRAM.**

Committee Chair: Loretta Baugh – Letters of Complaint; Board of Directors

Meeting Reports; General Communication and Oversight

Norman Ausnitz – Representative on the CFA Protest

List of Committee Members: Norman Auspitz – Representative on the CFA Protest

 $Committee;\ Mentor\ Program\ Administrator;\ Domestic$ 

Training and File Administrator

Pat Jacobberger – Education Chair

Ellyn Honey – Domestic Training and File Administrator

**Rick Hoskinson** – Domestic Training and File

Administrator

Jan Stevens – Domestic Training and File Administrator; Secretary (keeps all files/records and compiles for Board

report)

**Donna Isenberg** – New Applicants (inquiries, queries, follow ups, counseling); May teach Judging Application Process at Breed Awareness & Orientation School,

Application/Advisor Coordinator

Wayne Trevathan – Japan and International Division Trainee and File Administrator; guest judge (CFA judges in

 $approved\ for eign\ associations,\ licensed\ judges\ from$ 

approved foreign associations in CFA)

Peter Vanwonterghem – European Liaison; Application

Advisor - Europe

# **Brief Summation of Immediate Past Committee Activities:**

#### Acceptance/Advancements:

*The following individuals are presented to the Board for advancement:* 

#### Advance to Approved Allbreed:

Allan Raymond Brisbane, Australia

**Eigenhauser:** Before we say goodnight, do we have the results of the judging? **Baugh:** Yes, we do. I was waiting to get - I am pleased to announce that Allan Raymond was advanced to approved allbreed unanimously. He will be thrilled.

Respectfully Submitted, Loretta Baugh, Committee Chair **Hamza:** Does anybody else have anything? Well, it's been a long time since we had a marathon meeting, but anyway, good night everybody.

Meeting adjourned at 11:52 p.m. EST.

Respectfully submitted, Rachel Anger, Secretary